

Add Ons



<p><u>Licensing Submission Support</u></p> <p>What it is: Hands-on support preparing and compiling licensing documentation for KMPDC and other relevant regulatory boards.</p> <p>Why it is valuable: Many facilities find regulatory paperwork complex and time-consuming.</p> <p>Typical price guide: KES 80,000 – 200,000 per facility</p>	<p><u>Custom SOP Development</u></p> <p>What it is: Development of tailored standard operating procedures aligned with Kenya healthcare regulatory expectations.</p> <p>Why it is valuable: Documentation gaps are a common cause of compliance challenges.</p> <p>Typical price: KES 150,000 – 450,000 depending on scope</p>	<p><u>Front Desk & Patient Experience Training</u></p> <p>What it is: Practical training for patient-facing teams on communication, service etiquette, and patient handling.</p> <p>Why it is valuable: Enhances patient experience, reduces complaints, and strengthens retention.</p> <p>Typical price guide: KES 60,000 – 150,000 per facility</p>
<p><u>Multi-Board Coordination Package</u></p> <p>What it is: Structured support coordinating laboratory, pharmacy, and imaging licensing pathways.</p> <p>Why it is valuable: Multi-service clinics commonly experience delays at this stage.</p> <p>Typical price: KES 120,000 – 300,000</p>	<p><u>Staff Workflow & Role Mapping Workshop</u></p> <p>What it is: A facilitated team alignment workshop to clarify roles and optimise workflow.</p> <p>Why it is valuable: Quickly resolves internal coordination challenges and operational bottlenecks.</p> <p>Typical price: KES 60,000 – 150,000</p>	<p><u>OPD Revenue Leakage Audit</u></p> <p>What it is: Targeted review to identify areas where outpatient revenue may be unintentionally lost.</p> <p>Why it is valuable: Often delivers clear and measurable financial improvements.</p> <p>Typical price: KES 90,000 – 200,000</p>
<p><u>90-Day Post-Opening Stabilisation Support</u></p> <p>What it is: Intensive post-launch support to stabilise operations and embed strong systems.</p> <p>Why it is valuable: Helps facilities avoid early-stage operational disruption.</p> <p>Typical price: KES 180,000 – 400,000</p>	<p><u>Inspection Readiness Mock Audit</u></p> <p>What it is: Pre-inspection simulation reviewing compliance gaps before KMPDC or board visits.</p> <p>Why it's valuable: Owners are highly anxious about inspections and want reassurance before official review.</p> <p>Typical price guide: KES 70,000 – 180,000 per facility</p>	<p><u>Patient Flow Mapping</u></p> <p>What it is: Detailed mapping and redesign of the patient journey to reduce waiting time and congestion.</p> <p>Why it's valuable: Directly improves patient experience and throughput without major capital spend.</p> <p>Typical price guide: KES 90,000 – 220,000 per facility</p>